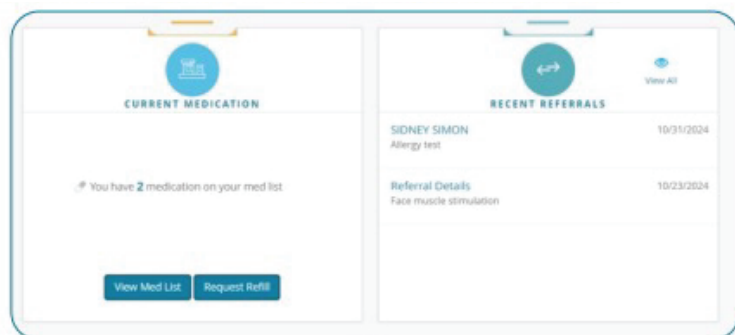




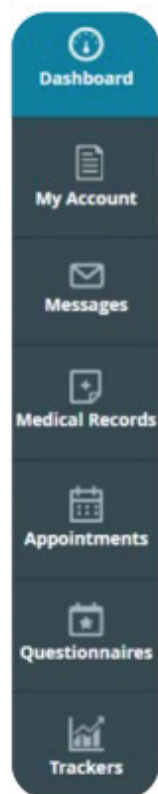
Navigating the healow Patient Portal

Upon login, the dashboard displays a welcome message and care information. Widgets correspond to menu categories on the left, providing access to actions and information for each section.



Patient Portal Navigation

The left side menu in the patient portal allows easy access to different medical sections:



DASHBOARD

View health information widgets.

MY ACCOUNT

Manage personal information, reset password, view current statements, transaction logs, health access logs, and connected devices.

MESSAGES

Access and request medication refills, lab/test results, referrals, and communicate with the doctor.

MEDICAL RECORDS

Explore visit summaries, current medications, referrals, lab/diagnostic reports, immunization history, growth chart, documents, and telehealth compatibility.

APPOINTMENTS

Check upcoming and past appointments.

QUESTIONNAIRES

Complete practice-provided questionnaires.

TRACKERS

Review alerts, reminders, and tracked vital data.



Top Navigation Bar

The top navigation bar allows for changing languages, learning about the practice, and signing out.



My Account

This section includes options for a variety of actions pertaining to the patient portal account, such as:

- **Personal Information**
- **Reset Password**
- **Health Access Logs:** Monitor document activities like downloading, viewing, or transmitting visit summaries and discharge summaries.
- **My Devices:** See connected devices; retrieve PIN if forgotten during initial setup.
- **Transaction Logs:** Track completed billing transactions.
- **Current Statement:** View and pay bills through the ePayment window.

Statement Balance : \$80.00
Pay Bill

BILLING SUMMARY

| Patient Details | | | | Card Information | |
|---|------------|-------|-------------|---------------------------------------|-------------|
| PATIENT'S NAME | BILL DATE | ACCT# | AMOUNT PAID | | |
| Ariel M | 2020-06-10 | 9714 | | | |
| ADDRESS | | | | If paying by credit, fill out below. | |
| Ariel M 2 TECHNOLOGY DR Suite 1000 WESTBOROUGH MA 01581-1727 | | | | CARD USED | |
| | | | | [] MASTER CARD [] VISA [] DISCOVER | |
| | | | | CARD NUMBER | AMOUNT PAID |
| | | | | SIGNATURE | EXP DATE |
| | | | | AMOUNT ENCLOSED | |