



## Registering on the Patient Portal

### Step 1: Request to be Web-Enabled

- Provide your email address to your provider office to be web enabled.
- If you forgot your user ID and Password, call the office to retrieve or reset.

### Step 2: Click on the Email Link that You Received After Being Enabled

- The email will have a generated username and log in credentials
- Click on the Patient Portal Link in the email: <https://health.healow.com/trinity> or select the orange button to begin set up.

#### Login Credentials

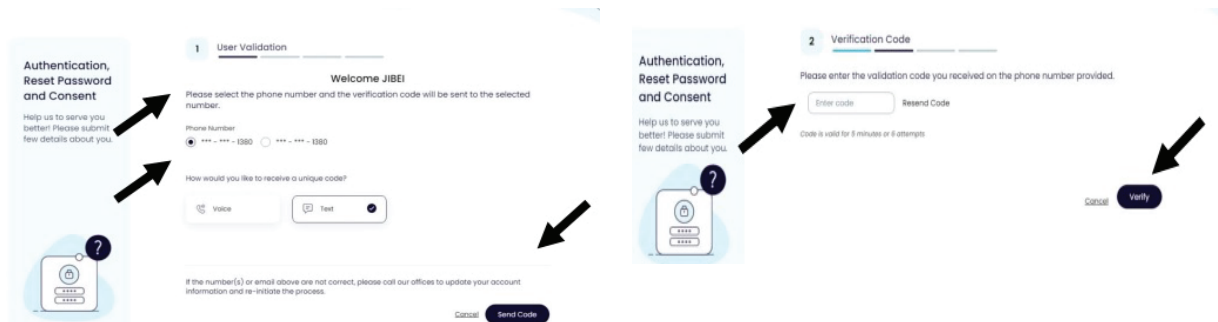
Login URL <https://health.healow.com/trinity>

User ID [redacted]@gmail.com

**Set up Portal Account**

### Step 3: Authentication

- Choose text or voice to receive code
- Select send code button
- Enter Code and click verify



**Authentication, Reset Password and Consent**

Help us to serve you better! Please submit few details about you.

**1 User Validation**

Welcome JIBEI

Please select the phone number and the verification code will be sent to the selected number.

Phone Number: +1-111-111-1111 (US) +1-111-111-1111 (US)

How would you like to receive a unique code?

☐ Voice ☒ Text

**2 Verification Code**

Please enter the validation code you received on the phone number provided.

Enter code: [input] Resend Code

Code is valid for 5 minutes or 6 attempts

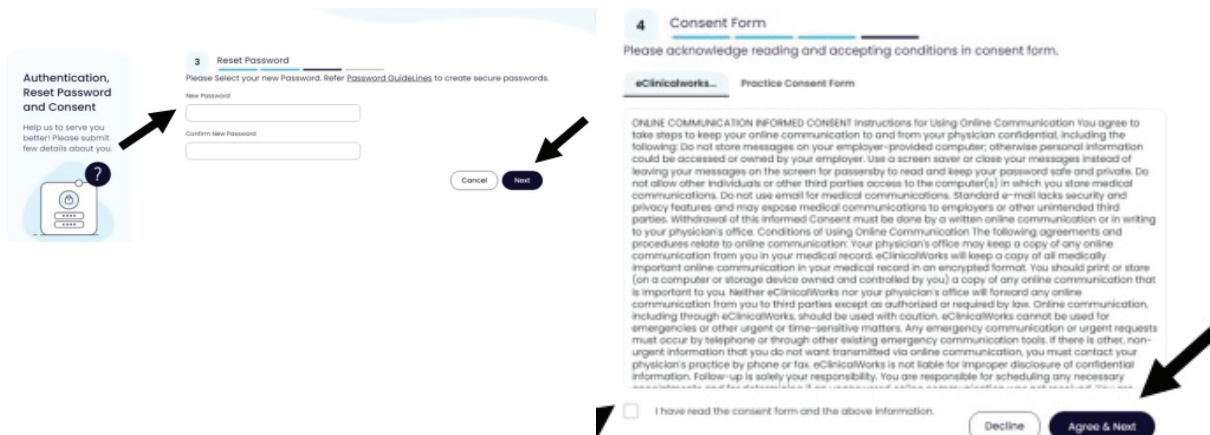
### Step 4: Select Physician and Medical Group

- Enter Physician name
- Trinity Medical Group Code **IDIJAA**

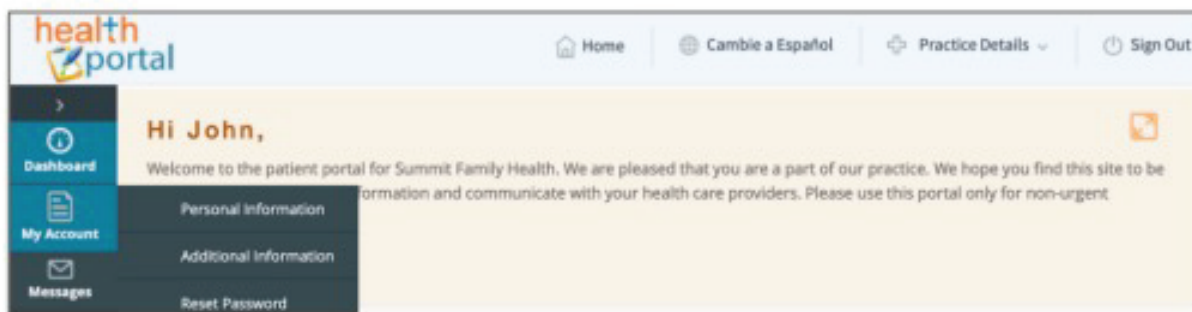


## Step 5: Set Up Your Account

- Create and confirm your new password. Click Next.
- Select or Create Security Question and answer. Click Next.
- Read eClinicalWorks Consent Form, check the box, click Agree, and then click Next.



- On the Dashboard to the left, Under My Account, Select Personal Information.
- Fill out or review Personal Details, Address details, contact information. Click Save.
- On the Dashboard to the left, Under My Account, select Additional Information. Select or review your preferred pharmacy and fill out the additional fields. Click Submit.



## Once You Have Access to the Patient Portal, You Can:

- View, Print, and Share Your Health Records
- View & Print Labs
- View & Print Your Med List
- View & Print Growth Charts or Immunization Records
- Send a Message to Your Provider
- Request Prescription Refills
- View Current Referrals
- View Current & Past Appointments